



# Amwins InstantQuote®

## Agent FAQ

External Use

Amwins IQ was designed to expedite the quoting process for small, light-touch accounts. Creating efficiency for these accounts frees up your time to focus on difficult risk placements. Answers to commonly asked questions on how to operate Amwins IQ can be found below.

### How do I access Amwins IQ?

- Navigate to <https://digital.amwins.com>
- **First time user:** If your entity uses Microsoft or Google, we recommend using our single sign on feature otherwise you can (insert what's in there now) click 'Create an account'. [Click here for detailed instructions](#). If you have additional questions, email [digital.customerservice@amwins.com](mailto:digital.customerservice@amwins.com).
- **Returning user:** If your entity uses Microsoft outlook, consider using the Microsoft single sign on feature. However, if you receive an authentication error due to your network protection, simply enter your email address and password.
- If you have inquiries about the platform, please reach out to your Amwins broker or email [digital.customerservice@amwins.com](mailto:digital.customerservice@amwins.com).

### How do I create a new submission?

Once logged in, click **+ New Submission** in the top right of your Dashboard. You can select a single line of coverage or check all that you'd like to quote to combine applications and generate multiple quote comparisons.

What coverages do you need?

Cyber Liability	Tech E&O with Cyber	Misc E&O	Private D&O Management Liability	Non-Profit D&O Management Liability	Employment Practices Liability Management Liability	Fiduciary Management Liability
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[Looking for Personal Lines coverage?](#)

### How can I provide my client with a quick quote?

Once the first page is completed, you will find a **Pre-fill for Indication** option that will help expedite the quoting process. Please be advised these answers should be reviewed/confirmed and adjusted per insured. You also have the ability to [share a link](#) to an application directly with your client for them to fill out.

Prefill for Indication

## How do I filter & sort market comparison results?

When your quotes load on the comparison page, filters will default to the lowest limit and lowest retention. However, you can manually filter quotes by selecting from a range of **Market**, **Limit**, **Retention** and **Status** options. Click **Show All** for maximum results.

The screenshot shows the AMWINS market comparison interface. At the top, there's a header with the AMWINS logo and a '+ New Submission' button. Below the header, there's a section for 'Cyber Liability' with a date '1/6/2025'. A filter bar contains four dropdown menus: 'Markets' (9 results), 'Limit - Lowest', 'Ret / Ded - Lowest', and 'Status' (4 results). A dropdown menu for 'Limit' is open, showing options: 'Lowest - By Market' (selected), 'Highest - By Market', '\$500K', '\$1M', '\$2M', '\$3M', and '\$5M'. To the right, a table displays quotes from various providers. A yellow callout box points to a grid icon in the top right corner, containing the text: 'Tip: Click here to access additional features such as Upload an External Quote for easy comparison.'

Provider	Status	Total Payable	Limit	Retention / Deductible
CORVUS	Non-Admitted	\$1,665.43	\$1M	\$2.5K
alpha secure	Non-Admitted (Enhanced)	\$1,812.00	\$1M	\$2.5K
alpha secure	Non-Admitted (Enhanced)	\$1,813.15	\$1M	\$1K
alpha secure	Non-Admitted (Enhanced)	\$2,263.00	\$1M	\$2.5K

## How can I view additional information?

Clicking the dropdown arrow under the **Additional Features** section reveals valuable context, such as which quotes include Amwins Amendatory.

This screenshot shows the same AMWINS market comparison page, but with the 'Additional Features' dropdown expanded. The dropdown menu lists: 'Broker Comments', 'Awards Amendatory', 'Cyber Risk Assessment', and '24/7 Security Monitoring'. The table below shows quotes from cfc, CORVUS, alpha secure, and cowbell. A yellow box highlights the 'Additional Features' section of the table, showing checkmarks and crosses for each feature across the different quotes.

Provider	Status	Total Payable	Limit	Retention / Deductible	Additional Features
cfc	Admitted (Standard)	\$1,410.00	\$1M	\$2.5K	Inc. broad cyber crime coverages, check out the quote letter to see more detail
CORVUS	Non-Admitted	\$1,665.43	\$1M	\$2.5K	Ransomware Supplemental Application may be required with this submission
alpha secure	Non-Admitted (Enhanced)	\$1,812.00	\$1M	\$2.5K	12 Mo period of restoration; 6 hr Waiting Period; Lower Network Extortion retention; Security Software Incl
cowbell	Non-Admitted (P250)	\$1,813.15	\$1M	\$1K	(P250) Incl Policyholder Pre-Breach services (daily risk assessment, free cyber training, etc.)
alpha secure	Non-Admitted (Enhanced)	\$2,263.00	\$1M	\$2.5K	90 day per hr V

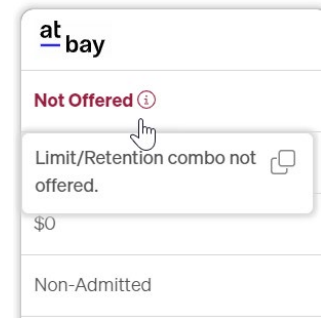
## What if a quote says ‘Referral’ or ‘Not Offered’?

- A submission is referred because the insurer cannot provide a price at this time and your submission is being reviewed by an underwriter, please contact your broker for more information.


**Referral:** The insurer cannot provide a price at this time and your submission is being reviewed by an underwriter or will require you to trigger the referral submission by clicking the “Submit Referral” button.

- A carrier will not offer a quote when the submission is currently outside of the carrier’s appetite, either try a different limit/retention combination or contact your broker for more information.

**Not Offered:** Unfortunately, this submission is currently outside the carrier’s appetite. Either try a different combination of limit and retention/deductible, or contact your broker for more information.

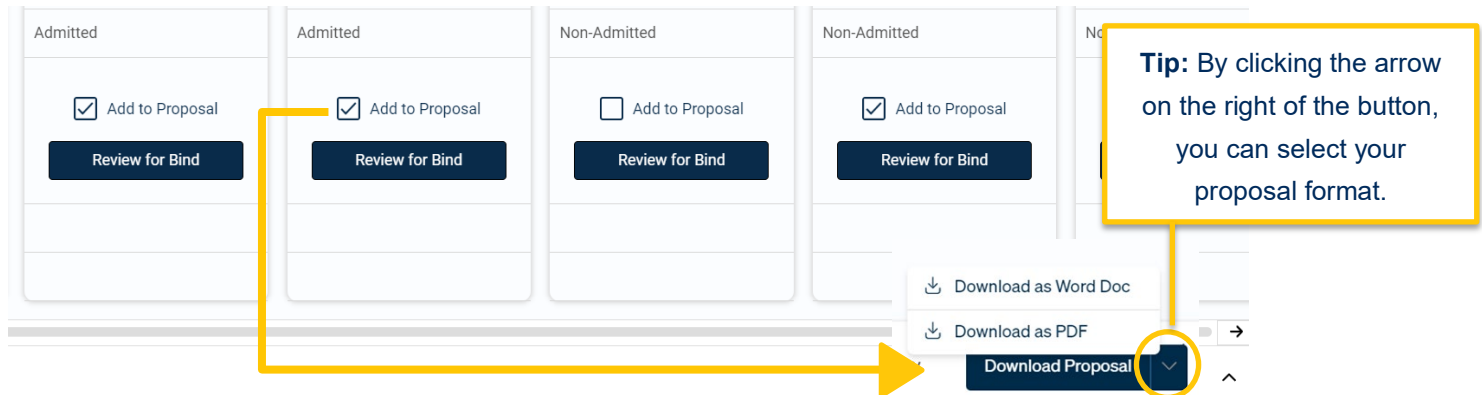


The screenshot shows a quote interface for a carrier named 'at bay'. The status is 'Not Offered' with a red information icon. A tooltip is displayed over the status, stating 'Limit/Retention combo not offered.' with a copy icon. Below the status, the value '\$0' is shown, and at the bottom, it says 'Non-Admitted'.

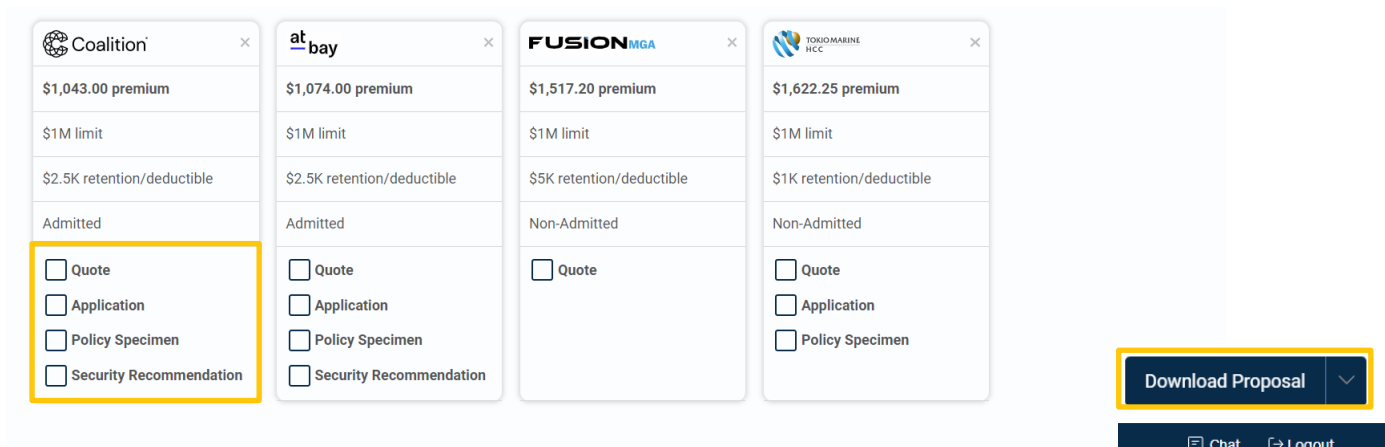
at bay
Not Offered ⓘ
Limit/Retention combo not offered. 
\$0
Non-Admitted

## How can I generate a quote proposal?

To create a shareable quote proposal for presenting to your customers, check **Add to Proposal** on the market quote you'd like included, then select **Build Proposal** to compile your chosen quotes.

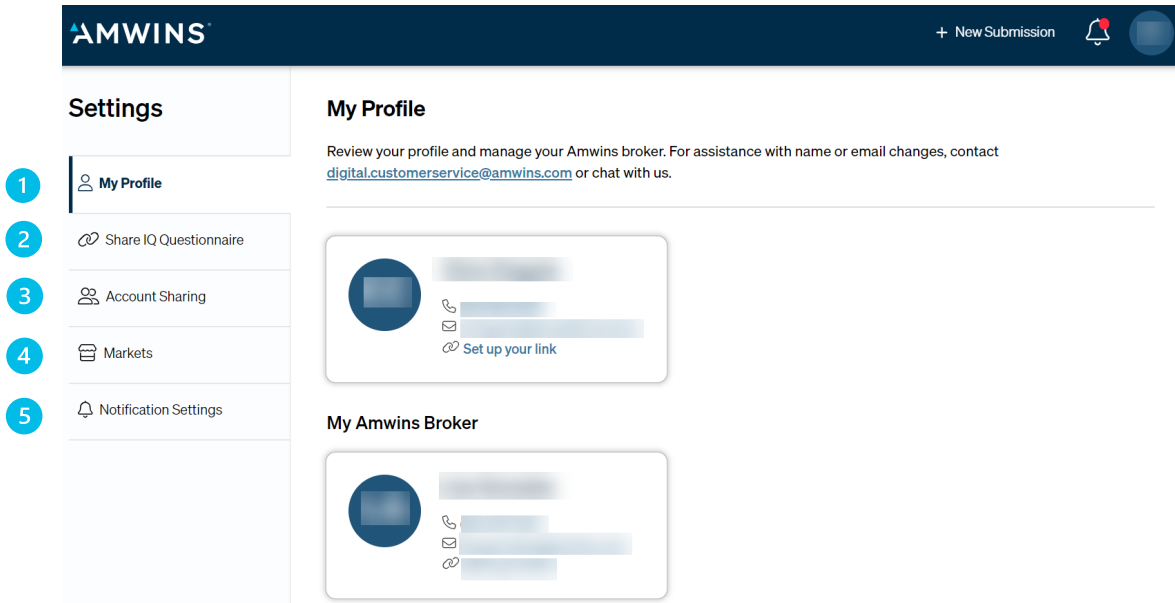


On the proposal builder page, you can select pre-filled carrier-specific documents to download in addition to your proposal.



## What can I do in my Settings?

Start by clicking your avatar in the top right corner and choosing **Settings**. Here, you can:



- 1 **My Profile:** Find your broker's contact information and review your profile.
- 2 **Share IQ Questionnaire:** Create a product specific link that you can then share with your insured to complete. Once they fill out the information and submit, you will receive a notification and may run the quotes and compile a proposal for review.
- 3 **Account Sharing:** Share full access to your submission dashboard with a teammate by entering their email. This is ideal for teams who work together on accounts or need support while out of the office. Manage access anytime and see who's sharing their dashboard with you.
- 4 **Markets:** Control which markets you'd like to receive quotes from.
- 5 **Notification Settings:** Adjust alerts you receive via email.

### More Questions?

We're here to support you! While your Amwins Broker is the best point of contact for specific questions, our Customer Support Team is also available to assist with inquiries.

Reach out to them via the chat feature or by emailing [Digitalleads@amwins.com](mailto:Digitalleads@amwins.com).