

# ResortGuard<sup>®</sup>

INSURANCE PROGRAM

## CLAIM REPORTING INSTRUCTIONS

**Automobile** claims under the ResortGuard<sup>®</sup> Program will be handled by York Claims Services, a third party administrator:

**Email:** [resortguard@yorkrisk.com](mailto:resortguard@yorkrisk.com)

**Fax:** 866-336-6787

**Telephone:** 866-338-6787

**Mailing:** PO Box 183188  
Columbus, OH 43218

**Physical:** 5000 Bradenton Ave,  
Dublin OH 43017

**Important!**

- ◆ To expedite the handling of your newly reported loss, please be sure to include Client Code 1338 with each new loss report!
- ◆ Notices that do not require action (“incident reports”) should be clearly marked “**REPORT ONLY**”.

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**General Liability, Property, Crime, Boiler & Machinery and Inland Marine** claims under the ResortGuard<sup>®</sup> Program will be handled by Lexington Claims:

**Email:** [resortguard@aig.com](mailto:resortguard@aig.com)

**Fax:** 877-704-8443

**Telephone:** 866-698-5925

**Mail:** Lexington Claims Department  
100 Summer Street  
Boston, MA 02110

- ◆ To follow up on existing Lexington handled claims please call 877-873-9972.

ResortGuard<sup>®</sup>— *Insurance is changing and we saw it coming!*